

285472

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless 2012-39-A

CERTIFICATED COMPANY INFORMATION

Frontier Communications of the Carolinas, Inc.

Company Name

(formerly) Verizon South, Inc.

(919) 941-3411

Dbaf/ka

Telephone #

5003 S. Miami Blvd., Suite 300

Mailing Address

Durham, NC 27703

City, State, Zip Code

5003 S. Miami Blvd., Suite 300

Business Location

Durham, NC 27703

Durham

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation Systems

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. John Swallow 919 Lumber Street Myrtle Beach, SC 29577
General Manager (Include address if different than above.)
 843-957-3841 / / John.Swallow@ftr.com
 Telephone Number Facsimile Number E-mail Address
- B. Susan Miller
Customer Relations /Complaints Representative (Include address if different than above.)
 919-941-3411 / 919-941-0421 / susan.miller@ftr.com
 Telephone Number Facsimile Number E-mail Address
- C1. Susan Miller
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 919-941-3411 / 919-941-0421 / susan.miller@ftr.com
 Telephone Number Facsimile Number E-mail Address
- C2. 1-877-462-8188
Customer Contact (Toll Free Number)
- D. John Swallow 919 Lumber Street Myrtle Beach, SC 29577
Engineering Operations (Include address if different than above.)
 843-957-3841 / / John.Swallow@ftr.com
 Telephone Number Facsimile Number E-mail Address
- E. John Swallow 919 Lumber Street Myrtle Beach, SC 29577
Test and Repair (Include address if different than above.)
 843-957-3841 / / John.Swallow@ftr.com
 Telephone Number Facsimile Number E-mail Address

F. Richard Lupino 919 Lumber Street Myrtle Beach, SC 29577
Emergencies (During non-office hours)
843-685-0782 / / Richard.lupino@ftr.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Susan Miller
Regulatory Officer (Include address if different than above.)
919-941-3411 / 919-941-0421 / susan.miller@ftr.com
Telephone Number Facsimile Number E-mail Address

H. Jessica Matushek
Dual Party Mailings (Name)
100 CTE Drive, Dallas, PA 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

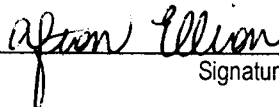
I. Susan Miller
Interim LEC Fund Mailings (Name)
5003 S. Miami Blvd, Suite 300, Durham, NC 27703
Mailing Address
919-941-3411 / 919-941-0421 / susan.miller@ftr.com
Telephone Number Facsimile Number E-mail Address

J. Susan Miller
Universal Service Fund Mailings (Name)
5003 S. Miami Blvd, Suite 300, Durham, NC 27703
Mailing Address
919-941-3411 / 919-941-0421 / susan.miller@ftr.com
Telephone Number Facsimile Number E-mail Address

K. Jessica Matushek
Gross Receipts Mailings (Name)
100 CTE Drive Dallas, PA 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

L. Susan Miller
Lifeline Mailings (Name)
5003 S. Miami Blvd, Suite 300, Durham, NC 27703
Mailing Address
919-941-3411 / 919-941-0421 / susan.miller@ftr.com
Telephone Number Facsimile Number E-mail Address

Afton Ellison
This form was completed by (print name)
Senior Analyst – State Government Relations
Title


Signature
9/19/2012
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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